

April 29, 2022

Dear NPN Member,

We are writing to let you know that the World Trade Center (WTC) Health Program's Nationwide Provider Network (NPN) transition from Logistics Health Incorporated (LHI) to Managed Care Advisors (MCA)-Sedgwick is now expected to be completed **late summer/fall 2022**.

Our previous letter to you in February indicated an expected completion of late spring. The transition period has been extended to allow more time for us to ensure a smooth transition for your benefits and care.

What this means for you:

- **Continue to work with LHI.** You should continue to access your WTC Health Program benefits through LHI at 1-877-498-2911 or through LHI.care as you have been. You will be sent more information by MCA-Sedgwick as the transition completion gets closer.
- **More time to recruit out-of-network providers:** The extended transition period gives MCA-Sedgwick more time to enroll additional providers in their network. Reminder: If your current NPN provider(s) is out of network closer to the end of the transition, MCA-Sedgwick will reach out to you to let you know next steps.

The WTC Health Program's top priority continues to be ensuring that your WTC-related healthcare needs are met during this change. Updates about the transition continue to be posted to www.cdc.gov/wtc/npntransition.html as they become available.

Please note that the WTC Health Program Pharmacy Benefit Manager (PBM) transition from Optum to Express Scripts is **separate** from the NPN transition. The PBM change is expected to occur on June 1, 2022. More information on the PBM transition is available at www.cdc.gov/wtc/pbmtransition.html.

For questions, please visit the websites above or call the WTC Health Program call center at 1-888-982-4748.

Sincerely,



John Howard, M.D.
Administrator, World Trade Center Health Program

This letter is available in English, Español, 中文, and Polski at www.cdc.gov/wtc/npntransition.html. Call 1-888-982-4748 for more information and language assistance.

Llame al 1-888-982-4748 para obtener más información y ayuda en otro idioma.

Pod numereme telefonu 1-888-982-4748 można uzyskać więcej informacji i pomocy językowej.

可致电 1-888-982-4748 了解更多信息，以及获得语言协助。

請致電 1-888-982-4748 獲取更多資訊和語言協助。