Provider Assessment & Feedback Planning Guide

Implement and integrate provider assessment process into clinic workflow

Implement and integrate process to provide performance feedback to providers

Provider **recommends** patient for cancer screening, consistent with guidelines and recommendations

Patients **complete** cancer screening

Increased cancer screening

Motivate or incentivize providers through competition

Potential challenges: Limited electronic health record system capacity, high cost of manual chart audits

Potential challenges: Forget without prompts, time constraints during visit

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OUTPUT: Provider assessments completed

- **Measure:** Provider assessment reports
- Example: The number of providers assessed divided by the number of providers in practice
- Example: The number of provider assessments conducted per year

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OUTPUT: Provider feedback delivered

- **Measure:** Provider feedback sessions
- Example: The number of providers receiving feedback divided by the number of providers in practice
- Example: The number of provider feedback reports distributed per year

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OUTPUT: Increased screening recommendations made by provider

- **Measure:** Screening recommendations/referrals/orders
- Example: The number of patients given a recommendation by provider divided by the number of patients due for screening with appointments
- The number of patients with screening tests ordered divided by the number of patients due for screening with appointments

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OUTCOME: Increased screening and diagnostic tests completed by patients

- **Measure:** Screening completion
- Example: The number of patients completing screening divided by the number of patients referred for screening
- Example: The number of patients completing diagnostic follow-up divided by the number of patients with positive screening tests

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OUTCOME: Increased clinic-level rates of cancer screening

- **Measure:** Age-eligible clinic population up-to-date with recommended cancer screening
- Example: Uniform Data System (UDS), Healthcare Effectiveness Data Information Set (HEDIS), National Quality Forum (NQF) 12-month measure used to calculate screening rate